

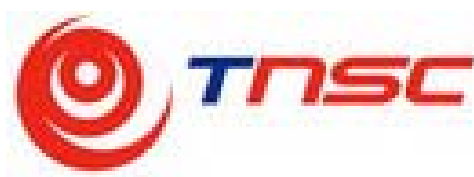
Logistics Qualification System Program: LQSP

## Certified Logistics Master Course

(หลักสูตรประกาศนียบัตรโลจิสติกส์สำหรับผู้บริหารระดับกลาง)

October 2010 – January 2011

Organized by



## Logistics Qualification System Program: LQSP

### Certified Logistics Professional 2010

หลักสูตรประกาศนียบัตรโลจิสติกส์สำหรับผู้บริหารระดับกลาง

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As it is well accepted that the development of logistics management of industrial sectors in Thailand will help build up competitiveness of entrepreneurs in both production and service sectors. Many leading corporations, therefore, are busy enhancing their logistics management. However, according to the experiences of Japan, it was found that to improve logistics management, human resources development is a key factor and in Japan logistics personnel are classified into 3 levels namely operational, middle management and top management levels. All these personnel are required to undertake the training courses of which lecturers are experienced industrial experts, and after that trainees will have to take standard test in various forms. This pattern of human resources development leads to the successful continual development of logistics management in industrial sectors in Japan.

Thai National Shippers' Council (TNSC) deems that this development approach is beneficial to logistics management especially in terms of building up logistics personnel qualification standard in the Thai industries.

TNSC, therefore, collaborates with Japan Institute of Logistics System (JILS) through the kind support of Japan External Trade Organization (JETRO) set up the Logistics Qualification System Program (LQSP) by using the content and the qualification system of Japan as a model with minor adaptation to suit the industrial environment in Thailand.

#### Training Course for Middle Management Level

The program which will be organized during October to February, every year, will be **"The Training Course for Middle Management"** or **Certified Logistics Master**. The course mainly focuses on "the development of competitiveness in policy planning and optimization of logistics management" by providing training and group activities to enhance capability in problem solving and logistics activities planning in a systematic way.

#### Benefit of Trainee and Organization

All those who pass the training course "will be able to confirm their readiness to operate and manage logistics activities", as occurred to the industrial sector in Japan. Moreover, "they will be accepted by both government agencies and private corporation" as this training course has gone through the accurate consideration of the LQSP Committee which comprises representatives from both public and government sectors.

#### Qualifications of Trainees

1. Being a middle management executive of a private corporation.
2. Having at least 5 years experiences in logistics work.
3. Having at least 3 years experiences in logistics work (in case that he or she earns bachelor and master degrees in logistics/ supply chain management)

#### Number of Trainees is limited at 50 persons per course.

1. From manufacturers 70%
2. From logistics service providers 20%
3. Others 10%

## Feedback from LQSP Alumni Class 1 and 2

- “The course helps enhance my logistics management knowledge and it provides opportunities to meet new friends from different business, but most importantly, I have learnt to look at a problem from various aspects” Mr. Bandith Suthisoontarin , Assistant Manager of Export & Import Forwarding Group , NYK Logistics (Thailand) Co., Ltd. LQSP Alumni Class 1.
- “The course teaches me how to work with others. The knowledge gain from this course can be used as reference to improve my work for the benefit of my organization by focusing on teamwork” Mr. Boonsin Pornpunyalert, Warehouse & Transportation Manager, Bangkok Glass Co., Ltd. LQSP Alumni Class 1.
- “The course provides a comprehensive theory and intensive experiences of all lecturers. The group work in various exercises helps us to meet new friends from different business” Mr. Watis Plengjindarueng, Business Support Team Manager, NYK Logistics (Thailand) Co., Ltd. LQSP Alumni Class 2.
- “The knowledge gain from all lecturers is highly beneficial to improve our work. The workshop session provides a good opportunity to do things that we have never done before, it is really a great experience and it helped create better understanding. Moreover, I meet with new friends who worked in logistics field and they can give me valuable advice. It is like building up a small network, I am very impressive of friendship and kindness from lecturers and friends and everybody concerned in organizing this course. Thank you so much for such an excellent course.” Ms. Kornkaew Lumlertlucksanachai, Logistics Manager, Neomed Supply Co., Ltd. LQSP Alumni Class 2.

## Course Outline and Schedule

Date	Time	Contents
Oct 12 (Tue)	10.00-12.00	Opening Ceremony and Orientation / Briefing on Report Assignment
	13.00-17.00	Unit 1: Outline of Logistics: Definition of Logistics
Oct 13 (Wed)	09.00-17.00	Unit 1: Outline of Logistics: Group Discussion
Oct 19 (Tue)	09.00-12.20	Unit 2: Logistics Network
	13.20-17.00	Unit 2: Management of Material Handling Equipment
Oct 20 (Wed)	09.00-17.00	Unit 2: Transportation and Delivery Management
Oct 27 (Wed)	09.00-12.20	Unit 2: Packaging and Logistics
	13.20-17.00	Unit 2: Storage Management
Oct 28 (Thu)	09.00-17.00	Unit 2: Outline of Information System
Nov 9 (Tue)	09.00-17.00	Unit 3: International Logistics Transformation in AEC
Nov 10 (Wed)	09.30-10.30	Former Term Examination
	10.40-17.00	Unit 4: Laws and Regulation Related with Logistics
Nov 16 (Tue)	09.00-17.00	Unit 6: Cost Management of Logistics: Activity Based Costing, Cost Evaluation and reduction
Nov 17 (Wed)	09.00-17.00	
Nov 22 (Mon)	09.00-17.00	Unit 5: Inventory Management: Function, Management and Reduction Method and Demand Forecasting
Nov 23 (Tue)	09.00-17.00	Unit 5: Inventory Management: Supply Chain Inventory, Optimum Plant Logistics, Lean Production and Procurement
	17.00-17.30	Report Assignment
Nov 30 (Tue)	09.00-17.00	Unit 7: Improvement of Logistics Operations: Problem Finding, Customer Service and QC, Cost reduction and Productivity Improvement, Setting and Improvement of PDCA Cycle
Dec 1 (Wed)	09.00-17.00	
		Submit & defense report proposal

Date	Time	Contents
Dec 14 (Tue)	09.00-17.00	Unit 8: Exercise of Designing Logistics Systems: Logistics Strategy, Benchmarking, Logistics' KPI, Layout Technique, Setting of Logistics Operation and Staff assignment Plan
Dec 15 (Wed)	09.00-17.00	
Dec 21 (Tue)	09.30-10.30	Later Term Examination
	10.40-17.00	Unit 9: Group Practice for the Operation Improvement of Logistics Center
Dec 22 (Wed)	09.00-17.00	
Dec 23 (Thu)	09.00-17.00	
Jan 7 (Fri)	14.00-16.00	Site-Visit
Jan 14 (Fri)	10.00-16.00	Oral Examination
Feb 9 (Wed)	17.00-19.00	Certification Ceremony

**Lecturers** Thai practitioners.

**Lecture Language** Thai

**Venue** Hotel in Bangkok

**Application Period** June-September 2010

#### How to apply?

1. Download application form and certification criteria at [www.tnsc.com](http://www.tnsc.com).
2. Fill in the application form and fax together with pay-in slip or copy of crossed cheque for training fee to TNSC at no. 02-679-7500 and call TNSC for confirmation.
3. Or forward the application form via e-mail to [Sucheera@tnsc.com](mailto:Sucheera@tnsc.com) and call for confirmation.
4. TNSC will send e-mail back for formal confirmation and also send Certification Criteria of LQSP to applicants.
5. The application process has to complete before 1st training day.

#### Training Fee:

Training Fee per person = 25,000 Baht. (Included VAT 7%)

**TNSC members automatically 10% discount. = 22,500 Baht. (Included VAT 7%)**

#### Re-examination Fee (For LQSP Alumni ONLY) :

1. The fee for 2 written examinations is 1,500 baht.
2. The fee for thesis examination and interview is 3,000 baht.
3. The fee for class is 1,000 baht/day.

#### Hands-out and privilege

1. Training materials
2. Luncheon and refreshment throughout the training course
3. Site visit

## **How to pay?**

1. Transfer the fee to TNSC current account of Bangkok Bank, Lumpini Branch no. 124-3-088745, the account name is "Thai National Shippers' Council" and fax pay-in slip to fax no.02-679-7500
2. Pay by cash or crossed cheque paying to "Thai National Shippers' Council" and send to TNSC directly (paying on the training days is not acceptable)

**Notice: TNSC has been waived of 3% withdrawal tax.**

## **Cancellation and Rebate of Training fee**

If trainee would like to cancel the application, he or she needs to make a written document and fax to no. 02-679-7500, TNSC reserves the right to charge the following fees;

1. Cancellation before the first day of training or more than 30 days, 50% of training fee will be charged.
2. Cancellation before the first day of training or between 15-30 days, 75% of training fee will be charged.
3. Cancellation 14 days or less before the first day of training, there will be no rebate of training fee.

\*\*\*Please do the payment within the end of October 2010\*\*\*

## **Please contact for more information, application form and certification criteria at:**

Ms. Sucheera Klaiyaithong

Training Executive, Capacity Building Department

Thai National Shippers' Council

1168/97, 32<sup>nd</sup> Floor, Zone C, Lumpini Tower, Rama 4 Rd.,

Thungmahamek, Sathorn, Bangkok, 10120, Thailand

Tel: 02-679-7555 Ext. 124

Fax: 02-679-7500-1

Website: [www.tnsc.com](http://www.tnsc.com)

E-mail: [sucheera@tnsc.com](mailto:sucheera@tnsc.com)

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**ใบสมัคร (Application form)**

ชื่อบริษัท (Company name)	<input type="checkbox"/> TNSC Member No. _____	
	<input type="checkbox"/> Non-TNSC Member	
ที่อยู่บริษัท (Company address)		
ชื่อ-นามสกุลผู้สมัคร (ภาษาไทย)		
Applicant Name and Surname (in English)		
ตำแหน่ง (Position)		
ฝ่าย (Department)		
Tel.	Fax.	Mobile.
E-mail:		
ผู้ติดต่อ (Contact Person)		
Tel.	Fax.	Mobile.
E-mail:		
Payment Method:		
<input type="checkbox"/> Pay by cash at TNSC's Office.		
<input type="checkbox"/> Crossed Cheque paying to "Thai National Shippers' Council" at TNSC's Office.		
<input type="checkbox"/> TNSC current account of Bangkok Bank, Lumpini Branch no. 124-3-088745, the account name is "Thai National Shippers' Council."		

Please send application to: Fax. 02 679 7500 or [sucheera@tnsc.com](mailto:sucheera@tnsc.com) within October 2010.